

The white paper of people service

105.1

Foreword

Our office currently consists of four staff units, four sections. The service items include industry administration, industry registration, commodity labeling supervision, company registration, market and stallman guidance management etc..

Keeping customer-oriented concept with good manners and friendly attitudes are always our core value. In an effort to promote our service quality as well as administration efficiency, our office has been implementing a wide variety of convenient service measures and dedicated to strengthening ‘simplify application procedure’ and ‘shorten operation process’.

The efforts provide a sound foundation for industry and commerce development to better tackle the impacts and challenges brought on by the process of globalization.



Convenient service measures

一、Hardware service

1. Supply a special telephone line (049-2316030) and appoint a service man to correct (or renew) company registration data.
2. Provide 049-2315634 for inquiring company registration and certification or duplication of registered documents.
3. Provide neat, green (with houseplant & planting around) & comfortable service place.

二、Software service

1. No lunch break on company registration and certification or duplication of registered documents.
2. Take form completion service measures, if your company wish to apply for certification or duplication of registered documents to our counters. (Our clerk helps to fill in the form if name signed.)
3. Establish application service by fax on certification or duplication of registered documents. If you apply by fax (049-2316390), we deal with it and respond you by post immediately.
4. Over 90% cases of company registration and record request settled within one or two days. Applying at counters with correct application documents, pick up within 24 minutes.
5. Make use of 'One-stop window' and 'Review on the spot' to offer more convenience to the applicant.



Applicant reception area



Applicant reception area



Applicant waiting area



Free Surf (commerce industrial services portal)



Smoking area



No lunch break

Future prospects :

1. Industry administration aspect:

Revise & analyze factory guidance and related law. Our office will guide unregistered factory to legalize.

2. Commodity labeling aspect:

Supervise local government to implement commodity labeling business. In addition, our office operate in coordination with Joint Inspection Teams of BSMI (Bureau of Standards, Metrology & Inspection, MOEA) to promote correct commodity labeling, protecting the interests of consumers.

3. Company registration aspect:

Supply comprehensive commerce industrial value-added services. Our office will match up MOEA e-web plan to build convenient service system..

4. Market and stallman guidance management aspect:

To lay a foundation for market with sightseeing trend, our office will continue to improve market software-hardware infrastructure, instruct business skill and train management knowledge.

Feedback

Any comment, suggestion or opinion to Central Region office, MOEA are sincerely Welcome! We will respond to your message as soon as possible. Thanks!

Address: No. 4, Sheng Fu road, Nantou City

Website : <http://www.cto.moea.gov.tw>

Contact telephone list

Representative line:049-2359171

Unit	Items	Telephone
Section 1	Industry administration	Tel:886-49-2359171 ex:1107-1119、 1121-1123、1125-1127、1132、1134、 1136、1138、1140-1143、1145-1147、 1151、1152、1157
Section 2	Industry registration	Tel:886-49-2332333
	Commodity labeling supervision	886-49-2332619
Section 3	Company registration	Tel:886-49-2315634 886-49-2312884 886-49-2324958 886-49-2312723
Section 4	Market and stallman guidance management	Tel:886-49-2324414 886-49-2332343